## NOTICE OF PROCEDURE FOR REQUESTING INFORMATION FROM OR REGISTERING COMPLAINTS WITH BELLEVUE MUNICIPAL UTILITIES CONCERNING SERVICE DISCONNECTION, SAFETY OR RENEWABLE ENERGY

Persons desiring to request information from or register complaints with Bellevue Municipal Utilities CONCERNING SERVICE DISCONNECTION, SAFETY OR RENEWABLE ENERGY may do so by contacting:

Bellevue Municipal Utilities 106 North Third Street, Bellevue, IA 52031 563/872/4456

If your complaint is related to service disconnection, safety, or renewable energy and Bellevue Municipal Utilities does not resolve your complaint, you may request assistance from the Iowa Utilities Board by calling (515) 725-7321, or toll-free (877) 565-4450, by writing to 1375 E. Court Avenue, Room 69, Des Moines, Iowa 50319-0069, or by E-mail to <a href="mailto:customer@iub.iowa.gov">customer@iub.iowa.gov</a>.